

Closing the Loop Survey Spring 2014 Dialog

Closing the Loop: Student Learning Outcomes (SLO)

This survey asks for SUMMARY feedback from instructional departments about the outcomes of their dialog for their Course, Program, and Institutional-level SLOs and ways that instructional departments can improve student learning outcomes and student success.

Review your SLO findings, then complete the survey. You may use the survey questions to guide your dialog.

Please complete the survey online at:

<https://www.surveymonkey.com/s/spring2014dialog>

OR return the completed hard copy survey to Gayle Berggren at the College Center, and she will enter it online for you.

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1. Select the major, program, or certificate for which you are reporting SLO data and dialog outcomes. If you represent more than one discipline (e.g., history and economics) or certificate program, you may select more than one.

Certificates of Accomplishment/Certificates of Specialization, are listed in Question 2.

- | | |
|---|---|
| <input type="checkbox"/> Accounting | <input type="checkbox"/> Health Care Management |
| <input type="checkbox"/> Art Major | <input type="checkbox"/> History |
| <input type="checkbox"/> Biological Technology | <input type="checkbox"/> Human Services |
| <input type="checkbox"/> Building Codes Technology | <input type="checkbox"/> Liberal Studies Major (for Teaching) |
| <input type="checkbox"/> Business Administration | <input type="checkbox"/> Management and Supervision |
| <input type="checkbox"/> Business | <input type="checkbox"/> Mathematics |
| <input type="checkbox"/> Computer Networking | <input type="checkbox"/> Office Support Specialist |
| <input type="checkbox"/> Digital Media foundations | <input type="checkbox"/> Paralegal Studies |
| <input type="checkbox"/> DSPS/ABI | <input type="checkbox"/> Process Technology |
| <input type="checkbox"/> DSPS/ID | <input type="checkbox"/> Psychology Major |
| <input type="checkbox"/> Economics | <input type="checkbox"/> Real Estate Broker |
| <input type="checkbox"/> Emergency Management/Homeland Security | <input type="checkbox"/> Retail Management |
| <input type="checkbox"/> English Major | <input type="checkbox"/> Small Business Management |
| <input type="checkbox"/> ESL | <input type="checkbox"/> Sociology Major |
| <input type="checkbox"/> French Major | <input type="checkbox"/> Supply Chain Management |
| <input type="checkbox"/> Gerontology Major or Certificate | <input type="checkbox"/> Spanish |
| <input type="checkbox"/> Health and Fitness | |

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2. Select one or more of the following Certificates of Accomplishment or Certificates of Specialization for which you are reporting SLO data and dialog.

SKIP this question if it does not apply to your department.

- | | |
|--|---|
| <input type="checkbox"/> Business Plan | <input type="checkbox"/> LINUX Administration |
| <input type="checkbox"/> Cisco Certified Networking Administrator (CCNA) | <input type="checkbox"/> Medical Administrative Office Technician |
| <input type="checkbox"/> Cisco Certified Networking Professional (CCNP) | <input type="checkbox"/> Medical Coding Specialist |
| <input type="checkbox"/> Cognitive & Caregivers Boot Camp | <input type="checkbox"/> Network Security Specialist |
| <input type="checkbox"/> CompTIA Computer Hardware | <input type="checkbox"/> Networking Tools |
| <input type="checkbox"/> CompTIA Computer Software | <input type="checkbox"/> Process Technician Fundamental |
| <input type="checkbox"/> Digital Media | <input type="checkbox"/> Real Estate Lending & Mortgage Brokering |
| <input type="checkbox"/> Educational Studies | <input type="checkbox"/> Real Estate Property Salesperson |
| <input type="checkbox"/> General Office Assistant | <input type="checkbox"/> SharePoint Server |
| <input type="checkbox"/> Home Business | <input type="checkbox"/> Windows Server 2008 |
| <input type="checkbox"/> Human Services Certificate | <input type="checkbox"/> Windows Vista |
| <input type="checkbox"/> Leadership | <input type="checkbox"/> Other |

Other (please specify)

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3. After reviewing your program's SLOs, rate how well SLOs in your area were generally met:

	Course	Program	Institutional
SLOs were met well	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SLOs were partially met	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SLOs were met poorly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

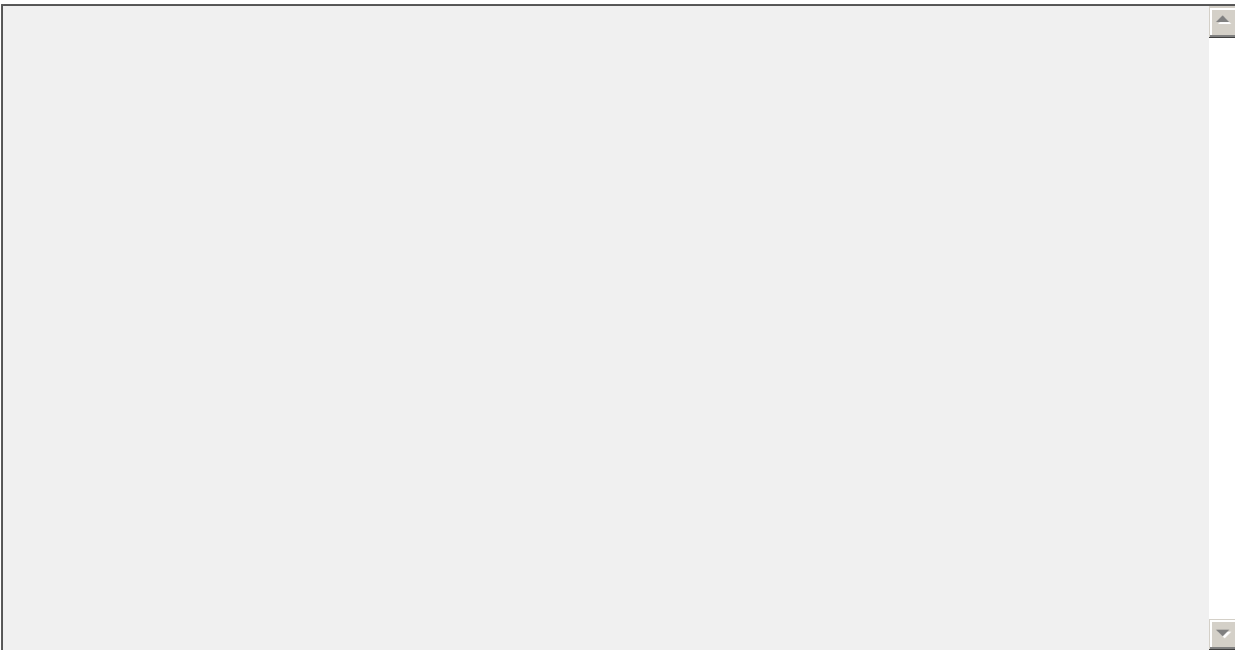
Other (please specify)

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4. Below is a list of some reasons why course, program, or institutional-level SLOs may not have been met in your area. Please select all that your faculty identified during your dialog:

- Not all faculty completed required course SLOs
- Not all faculty completed required program SLOs
- Not all faculty completed required institutional SLOs
- Faculty were confused about how to implement SLOs in Seaport
- Faculty are using assignments that poorly measure the SLOs
- Faculty distributed SLOs across multiple choice exams/quizzes
- Faculty were unaware of all the SLOs they were supposed to complete
- Faculty want to change the SLOs/they don't measure what is being taught in the class
- Faculty use grade books in other platforms and didn't import them into Seaport
- Students remain on the class roster, even though they have dropped the course, depressing SLO results
- Faculty fail to drop students, who remain on the roster, depressing SLO results

Other (please specify)



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5. Below is a list of some SLO IMPLEMENTATION STRATEGIES that your department faculty might use to improve student outcomes and success. Please select all the strategies that your department discussed possibly implementing in order to improve Student Learning Outcomes:

- Change or adjust the assignments/grading criteria/for the SLO
- Reduce or increase the number of SLOs being measured
- Try different weights for assessments in Seaport
- Try different assignments to measure the SLOs
- Manage course time better to adequately teach/cover the SLO material
- Turn in new curriculum with new SLOs if the faculty feel they need updating
- Be sure all faculty are aware of all the SLOs they are supposed to complete
- Report SLOs in an alternate format (faculty using outside grade books)
- Remove and replace incorrect SLOs uploaded into Seaport
- Drop non-participating students in a timely manner
- Ensure that students who incorrectly remain on the class roster get dropped
- Get help for faculty who are confused about how to implement SLOs in Seaport
- Assist faculty who set up SLOs incorrectly in Seaport
- Support peers in their efforts to collect SLOs
- Study SLO reports and work with faculty whose SLO achievements are low

Other (please specify)

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6. Below is a list of some reasons why students may NOT have achieved course, program, or institutional-level SLOs. Please select all that your faculty identified during your dialog:

- Students don't put in enough effort
- Students don't use the textbook, course website, or lecture notes adequately
- Students can't read at college-level ability
- Students study ineffectively or not enough
- Students don't integrate or synthesize information
- Students don't have requisite course information
- Students lack technical/background subject knowledge
- Students are scientifically unprepared
- Students lack experience in memorization of course terminology
- Students were placed incorrectly (placement test/prerequisites)
- Students have high rates of absenteeism
- Students find course vocabulary complicated
- Students didn't attempt the SLO/it was too difficult
- Students already earned enough points/didn't do SLO measure
- The SLO project is too long and complicated
- The SLO is due at the end of the semester when students are overwhelmed
- Used just one SLO measure/it was too hard
- Different teachers are teaching the SLO in different ways
- Low rates of SLO achievement seen in non-native English speaking students
- Low rates of SLO achievement seen in institutionalized students
- Low rates of SLO achievement seen in online students
- Low rates of SLO achievement seen in on-site students

Other Reasons (please specify)

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7. Below is a list of some possible INSTRUCTIONAL STRATEGIES that your department faculty might use to increase the percentage of students who achieve course, program, or general education/institutional-level SLOs. Please select all the strategies that your department discussed possibly implementing in order to improve Student Learning Outcomes:

- Update course materials/textbook
- Add supplemental or new materials, including lecture, Internet, handbook, etc.
- Send emails to encourage student effort
- Provide grading rubrics
- Refer students for skilled subject tutoring
- Use presentation/teaching strategies that employ active- rather than passive-learning
- Create more "authentic" assessments (e.g., case studies, simulations, real-world applications) that require critical thinking, problem-solving, etc.
- Provide training in basic core concepts
- Develop teaching strategies to improve students' retention of information
- Create hands-on exercises
- Provide sample papers
- Provide study skills materials
- Increase the number of faculty teaching in this department
- Refer students for targeted student success courses
- Spend more time on the SLO objectives and less time on review material
- Increase coordination and dialog among the faculty teaching this course
- Provide more feedback on homework
- Provide additional graded, targeted quizzes covering the SLO

Other solutions (please specify)

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The following questions relate to Education Master Plan Goals. So that we can LINK our SLO dialog with college education master planning and budget allocation processes, please select all needs that might relate to any SLO implementation plans or strategies that you have identified. If you wish to add additional instructional needs, please specify them in the comment box in each section.

8. Education Master Plan GOAL I: "Coastline will make learner success its core focus" and

Education Master Plan GOAL II: Coastline will increase student success, and improve persistence, retention, and completion with a particular focus on basic skills."

Of the following list of possible INSTRUCTIONAL NEEDS, please select all that relate either to reasons students didn't achieve SLOs or to implementation strategies identified by your department; then rate their level of importance.

	Very Important Need	Somewhat Important Need	Not Needed
Provide tutoring in basic skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide tutoring in English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide tutoring in science	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide tutoring in writing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide tutoring in:_____ (List in comment box)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide student teacher aides	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide instructional materials: general	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide free English workshops for students	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide free Math workshops for students	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide faculty training in:_____ (List in comment box)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide technical support for students 24/7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide library resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Require reading placement test/course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide faculty peer mentoring to strengthen instructional skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide instructional design support to strengthen course academic design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide accessible faculty training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enhance Seaport to facilitate strategies to improve student retention (e.g. Early Alert)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assist more faculty with the implementation of the Academic Quality Rubric in their courses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify your exact needs):

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9. Education Master Plan GOAL III: "Coastline will continue to create and nurture innovative programs, services and technology solutions that respond to the needs and expectations of its learning community" and

Education Master Plan GOAL VI: "Coastline will purposefully advance and sustain the college's capacity for student success through the efficient use of resources, as well as expanded, diverse and responsive programs and services."

Of the following list of INSTRUCTIONAL or STUDENT NEEDS, please select all that relate either to reasons students didn't achieve SLOs or to implementation strategies identified by your department; then rate their level of importance.

	Very Important Need	Somewhat Important Need	Not Needed
Provide accessible faculty training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide accessible technology/infrastructure support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide resource faculty or staff to assist with mentoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide assistance with building partnerships in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide assistance in writing grants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide unique services to the students in my courses/program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide special/new resources for my program in order to meet a new educational demand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide a new resource in order to respond to changes in the community/workplace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify your exact needs):

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10. Do you have any suggestions for improving the Seaport SLO process for next year or suggestions for how to better dialog and collect data about SLOs?

